

Privacy Notice – GP Connect

Plain English Explanation

GP Connect is a platform which allows different systems to communicate so that clinicians in different care settings can view a patient's GP record.

This practice keeps data on you relating to who you are, where you live, what you do, your family, possibly your friends, your employers, your habits, your problems and diagnoses, the reasons you seek help, your appointments, where you are seen and when you are seen, who by, referrals to specialists and other healthcare providers, tests carried out here and in other places, investigations and scans, treatments and outcomes of treatments, your treatment history, the observations and opinions of other healthcare workers, within and outside the NHS as well as comments and aide memoires reasonably made by healthcare professionals in this practice who are appropriately involved in your health care.

If your health needs require care from others elsewhere outside this practice, we will exchange with them whatever information about you that is necessary for them to provide that care.

People with access to your information will normally only have access to what they need to fulfil their roles.

Your consent to this sharing of data for the purpose of direct care with those outside the practice is assumed and allowed by the Law.

Users accessing the information must have the right level of security clearance and have a special account set up or a special access card. Each time someone accesses your medical record, this information is logged.

When you contact healthcare providers outside the practice but within the NHS, they usually send us information relating to that encounter. We will retain part or all of those reports. Normally, we will receive equivalent reports of contacts you have with non-NHS services, but this is not always the case.

You have the right to object to our sharing your data in these circumstances, but we have an overriding responsibility to do what is in your best interests. Individuals have the right to make pre-determined decisions about the type and extent of care they will receive should they fall ill in the future; these are known as "Advance Directives". If lodged in your records, these will normally be honoured despite the observations in the paragraph above.

GP Connect also provides the ability for your medical records to be transferred to your new registered practice electronically without delay. This enables continuity of your care by different providers. We are required by Articles in the UK GDPR to provide you with the information in the following 9 subsections:

As part of this Privacy Notice, we are legally obliged to provide you with the following information. To assist in understanding the terms of this Notice, we have included definitions where indicated.

1) **Controllers'** contact details.

Elborough Street Surgery
81-83 Elborough Street
London
SW18 5DS

<p>2) Data Protection Officer contact details</p>	<p>Our ICO Registration Number is: Z727924X Our Data Protection Officer is Ms Laura Watson Email: swl.gpdpo@swlondon.nhs.uk</p> <p>South West London Integrated Care System 120 The Broadway Wimbledon London SW19 1RH</p>
<p>3) Purpose of the processing (sharing)</p>	<p>The information that's shared is to enable other healthcare workers to provide the most appropriate advice, investigations, treatments, therapies and/or care.</p>
<p>4) Lawful basis for processing (sharing)</p> <p>“Processing involves any operation performed on personal data, whether or not by automated means. This includes collection, use, recording, feeding it to machine learning algorithms.”</p>	<p>The processing of personal data in support of direct care elsewhere is supported under the following Article 6 and 9 conditions of the UK GDPR:</p> <ul style="list-style-type: none"> • Article 6(1)(d) – processing is necessary to protect the vital interests of the data subject or of another natural person. • Article 6(1)(e) – necessary for the performance of a task carried out in the public interest or in the exercise of official authority. • Article 9(2)(c) – processing is necessary to protect the vital interests of the data subject or of another natural person where the data subject is physically or legally incapable of giving consent. • Article 9(2)(h) – necessary for the purposes of preventative or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment, or the management of health or social care systems and services. <p>• We will also recognise your rights established under UK case law collectively known as the “Common Law Duty of Confidentiality”.</p>
<p>5) Recipient or categories of recipients of the shared data</p>	<p>The data will be shared with the Care Quality Commission, its officers and staff and members of the inspection teams that visit us from time to time.</p>
<p>6) Rights to object</p>	<p>You have the right to object to some or all of the information being shared. Please contact our Data Protection Officer.</p>
<p>7) Right to access and rectification</p>	<p>You have the right to access the data that is being shared and have any inaccuracies corrected. There is no right to have accurate medical records deleted except when ordered by a court of law.</p>

8) Retention Period	The data will be retained for active use during the processing and thereafter according to NHS Policies and the law.
9) Right to Complain.	<p>You have the right to complain to the Information Commissioner’s Office. You can use this link: https://ico.org.uk/global/contact-us/ Or call their helpline:</p> <ul style="list-style-type: none"> • Tel: 0303 123 1113 (local rate) • 01625 545 745 (national rate) <p>There are National Offices for Scotland, Northern Ireland, and Wales (see ICO website).</p>

Note: The National Data Opt-Out does **not** apply to this sharing of information.
For further information, please see: <https://www.nhs.uk/your-nhs-data-matters/>

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